

Paignton Neighbourhood Plan

Stage 2

QUESTIONNAIRE

What is this ?

Local residents, workers, businesses, councillors, and other volunteers are putting together a Neighbourhood Plan for Paignton by working together as a Forum. This has been made possible by the Localism Act 2011. When finalised, the Neighbourhood Plan will become part of the statutory development plan for Paignton used by the Council when making decisions on planning applications in the area over the next 20 years.

Earlier this year community views were sought on Paignton's Strengths, Weaknesses, Opportunities and Threats. They have been used to help shape what the proposed Aims of the Plan should be for the Town Centre and Seafront and the Western Area. They are **key areas** that will need particular attention when the Plan proposals for the whole of Paignton are prepared for community agreement later this year.

Where to give your views ?

Before completing this questionnaire, please look at the wall chart prepared which shows the location of the various areas and proposals referred to.

Then complete the questionnaire and return it to the collection box provided or send your views to XXXX. If you wish to reply on-line, find out more, or join the Forum, please visit our website at www.paigntonneighbourhoodplan.org.uk or telephone XXXXX or XXXX.

What are the proposed Aims of the Plan ?

Paignton is a busy seaside town of more than 43,000 residents with attractions at the centre of Torbay on the world class coastline of the English Riviera.

Our plan is to make sustainable use of this unique situation and the assets we have to improve our prosperity, quality of life, and care of the environment.

How will this be achieved ?

Following views so far received from our community, the overall aims for the two Key Areas would be:

For the Town Centre and Seafront area:

- **Make more of the tourism and retail offer**
- **Improve the points of arrival and connectivity**

For the Western Area:

- **Protect the local identity**
- **Ensure there is balanced development**

Town Centre & Seafront Area

Question 1: Do you agree the overall Aims for the Town Centre & Seafront should be:

- Make more of the tourism and retail offer
- Improve the points of arrival and connectivity

☐ Yes ☐ No
☐ Yes ☐ No

Question 2: Are there other overall Aims you consider this area should have ?

Key proposals of the Plan directed at these aims would be:

Question 3: Torbay Road

Already an important tourist asset

Do you agree with the following proposals:-



- a) Encourage the Picture House back into life as a tourist attraction
- b) Greater use of the Steam Railway attraction as a tourist gateway
- c) Encourage more use of the wide pavements for outdoor cafés
- d) Encourage sympathetic improvement of the walkway canopies
- e) Explore longer term benefits that pedestrianisation might bring
- f) What other proposals do you consider are achievable in Torbay road ?

☐ Yes ☐ No
☐ Yes ☐ No
☐ Yes ☐ No
☐ Yes ☐ No
☐ Yes ☐ No

Question 5: Victoria Street

Already pedestrianised, and our prime shopping street.

Do you agree with the following proposals in the street:



- a) More use of the street surface for outdoor café seating areas
- b) More open air markets and similar attractions in the street
- c) Keep existing street trees and public seating capacity
- d) Encourage more use of vacant floors at upper levels
- e) Encourage removal of weeds and sympathetic building repairs
- f) Improve crossings or surface problems which hinder shoppers
- g) What other proposals do you consider are achievable in Victoria Street ?

☐ Yes ☐ No
☐ Yes ☐ No
☐ Yes ☐ No
☐ Yes ☐ No
☐ Yes ☐ No
☐ Yes ☐ No

Question 6: Transport 'Gateway'

Heavy rail, steam rail, bus, taxi, long distance coach stop, and public parking facilities all meet at this critical point centrally located between the main shopping area of Victoria Street and tourist route of Torbay Road.



Do you agree with the following proposals in the short term :

- | | | |
|--|------------------------------|-----------------------------|
| a) Small scale changes that collectively improve pedestrian connection | ☐ Yes | ☐ No |
| b) Provision of Public Toilets which are currently lacking | ☐ Yes | ☐ No |
| c) Improved signage for visitors of necessary transport connections | ☐ Yes | ☐ No |
| d) Improved surface connections for users with disabilities | ☐ Yes | ☐ No |

Not all space in the vicinity of Great Western Road is of a shape that fosters ease of use.

Do you agree with the following in the longer term:

- | | | |
|--|------------------------------|-----------------------------|
| a) Evaluate the possibility of providing a Transport Hub | ☐ Yes | ☐ No |
|--|------------------------------|-----------------------------|

Question 7: Hyde Road & Crossways

As a point of arrival by road, the area provides a thriving scene of business frontages. The main exception being a high level of vacant space at Crossways shopping centre which our community has indicated could provide scope for change. The centre has an overhead multi-storey car park and incorporates an important pedestrian link between Torquay Road, Hyde Road, and beyond



Do you agree:-

- | | | |
|---|------------------------------|-----------------------------|
| a) Ideally, Crossways shopping centre will continue to provide space for growth of new retail opportunities | ☐ Yes | ☐ No |
| b) Retain the primary and secondary shopping role of Hyde Road with residential, tourist accommodation, or business use above | ☐ Yes | ☐ No |
| c) If one is needed, welcome Crossways shopping centre as the priority town centre location for a supermarket, | ☐ Yes | ☐ No |
| d) Options for helping to improve Crossways could include more radical proposals if they are viable and supported. | ☐ Yes | ☐ No |

Question 8: Victoria Square & Principal Hotel Accommodation Area (PHAA)

Tourist accommodation providers in the area wish to develop extra 'themed' holidays and retain the primarily use of this area, not its re-use for general housing or conversions into Housing in Multiple Occupation (HMO's).



Do you agree:

- | | | |
|--|------------------------------|-----------------------------|
| a) Retain the designated area for tourist accommodation | ☐ Yes | ☐ No |
| b) Encourage 'themed markets' on Victoria Square | ☐ Yes | ☐ No |
| c) Encourage retention of existing multi-storey car park capacity | ☐ Yes | ☐ No |
| d) Support equivalent replacement of any off-street car parking lost | ☐ Yes | ☐ No |

Question 9: Victoria Park

The public park is well used and an attractive key route through the town centre area to the seafront. It is not supported by the Forum as an option for supermarket development and will be shown in the Plan as a protected area.



Do you agree

- a) Victoria Park must be kept as public open space and protected
- b) Support will only be given for any enhancement of the Park that is not to the detriment of:
- its appearance,
 - use for recreation,
 - means of pedestrian connection

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

Question 10: Winner Street & Palace Avenue

These two areas form attractive examples of Paignton's historical and architectural heritage with potential for appeal to further tourism through positive action.



Do you agree the Neighbourhood Plan should:

- a) Support maximum use of the Palace Theatre as a key facility
- b) Encourage 'specialty' shops in Winner for tourists and residents
- c) Support use of Palace Gardens for 'themed' markets and events
- d) Protect Palace Gardens from inappropriate development
- e) Support more use of the highway area for themed events
- f) Remove street clutter that detracts from the visual appearance
- g) Improve footpath connectivity with the transport hub and seafront
- h) Encourage sympathetic improvements to shop and building fronts
- i) Promote new forms of transport connections such as 'bus links' with Winner Street that would add tourist footfall to the area

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

- j) What else do you feel could attract more tourists and resident shoppers to the area:-

Question 11: Seafront & Harbour

The beaches, greens, pier and facilities along the seafront are critical elements of Paignton's tourism offer. In addition, the greens have a long standing use by residents for sports and pastimes throughout the year. The Harbour is not as well used by tourists as at Torquay or Brixham.



Do you agree

- a) Attract tourists to the Harbour area as a key objective of the Plan
- b) Support a heritage 'Theme' for the harbour or
- c) Modernise the harbour with a mix of business and residential units
- d) Encourage more use of the harbour for water sport

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

- | | | |
|--|------------------------------|-----------------------------|
| e) Enhance existing harbour off street parking for greater tourist use | ☐ Yes | ☐ No |
| f) Safeguard the harbour's 'quaintness' | ☐ Yes | ☐ No |
| g) Protect Paignton Greens as open space for future generations | ☐ Yes | ☐ No |
| h) Upgrade the shelters to improve the tourism offer | ☐ Yes | ☐ No |
| i) Support a facelift of the Apollo complex | ☐ Yes | ☐ No |

Question 11: Area Proposals

Other policies and proposals would be included to support improvement across different parts of the area or overall:

Do you agree:

- | | | |
|---|------------------------------|-----------------------------|
| a) Support the Business Improvement District (BID) and provision of independent traders as an attraction to tourists | ☐ Yes | ☐ No |
| b) Incorporate a Design Guide to improve the townscape, safeguard heritage assets, and treatment of unattractive features. | ☐ Yes | ☐ No |
| c) Support retention of residential areas within the town centre as part of ensuring the area remains in use throughout the whole day | ☐ Yes | ☐ No |
| d) Promoting transport connectivity between all the forms of transport | ☐ Yes | ☐ No |
| e) Encourage energy conservation and measures that help adapt to, and fund, the impact of flood risk and climate change | ☐ Yes | ☐ No |

Question 12: Are there are any other proposals that should be included ?

Question 13: About yourself:

Your name: _____

Address: _____ Post code _____

Which age group applies to you ? ☐ 0 – 16 years ☐ 17- 65 ☐ Over 65

Are you a registered voter in Paignton ? ☐ Yes ☐ No

Do you qualify to be a member of the Paignton Neighbourhood Forum because:

- You live in the Neighbourhood Area
- You work in the Neighbourhood Area
- You are a Torbay Councillor for part of the Neighbourhood Area
- You own property in the Neighbourhood Area
- You are a retailer in the Neighbourhood Area
- You are the appointed representative of a local organisation operating in the Neighbourhood Area

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If you would like to join the Forum, you can apply on-line at:

www.paigntonneighbourhoodplan.org.uk